

Customer Profile

Nebraska Medical Center

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Rick Miller, IT Director
Nebraska Medical Center

**Spectra Logic Gator Library
Spectra Logic TreeFrog Library**

Backup Express from Syncsort

**Windows, Unix and Linux
environment**

In late 2001, the IT department at the Nebraska Medical Center in Omaha determined the need for better data backups. They had recently implemented a SAN with an EMC Clariion array, however, most of their 130 Windows Servers were backed up to stand alone tape drives. In addition, their existing backup and restore software was not keeping up with the volume of data.

After some research, Rick Miller, IT Director at NMC, and his IT team decided on the Backup Express application from Syncsort for their network backup software. Syncsort recommended that Nebraska Medical Center work with EAGLE Software to integrate a total backup solution including tape library hardware and their software.

After assessing their environment, Dave Hiechel, President and CEO of EAGLE Software, recommended the Spectra Logic Gator library with AIT-3 tape drives. Nebraska Medical Center purchased the library with two drives and 60 slots. Spectra Logic's Capacity on Demand feature allowed them to populate their library with drives and slots as the need arose. "With Capacity on Demand, customers don't need to buy a fully populated unit. Instead, they can budget their storage spending by purchasing drives and slots to grow as they have the need," explained Hiechel. The Gator 12K library has a maximum capacity of eight drives and 120 cartridge slots.

Since the installation of the backup solution in early 2002, the site has consistently upgraded as their storage needs grow. In addition to the Spectra 12K library, NMC also implemented a second library, a Spectra 2K, for disaster recovery purposes. On the software side, the site has purchased Windows, Unix and Linux drivers for Backup Express. NMC has also upgraded its solution to enable SAN backups across a Fibre Channel switch.

Throughout the upgrade processes, EAGLE Software helped with much of the installation and training. "I like the arrangement we have with EAGLE for support," said Rick Miller, IT Director at NMC. "We always have the option to call our vendors (Spectra Logic or Syncsort), but if we don't know where the problem is, we call EAGLE. It's nice to know where to go. EAGLE Software has been very responsive."



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